

AIG Malaysia

Raising Concerns and Reporting Misconduct ('Whistleblowing')



AIG is committed to a culture of integrity and strives to ensure compliance with the law and our own ethical standards at all times. In line with this commitment and the AIG Code of Conduct, AIG has established reporting channels to enable individuals (including AIG's employees, interns, customers, vendors, contractors, consultants, etc.) to voluntarily:

- report information which may show that one or more of the following has been, is being, or is likely to be, committed:
 - (i) a criminal offence;
 - (ii) a failure to comply with any legal obligation;
 - (iii) a miscarriage of justice
 - (iv) the putting of the health and safety of an individual in danger;
 - (v) damage to the environment; or
 - (vi) deliberate concealment relating to any of (i) to (v) above.
- report a breach of AIG's policies or procedures such as the AIG Code of Conduct
- report behaviors that harms or is likely to harm the reputation or financial well-being of AIG; or
- report other unethical or questionable practices.

Privacy notice

Reports made to us or records of reports made, may contain personal information. The confidentiality and security of such personal information will be protected and will be processed in accordance with our Privacy Notice as from time to time published at <http://www.aig.my/privacy-notice>.

Concerns or reports can be made through any one or more of the following channels:

Contact Details



Compliance Officer by email at AIGMYWhistle@aig.com

- AIG's Global Compliance Group by contacting Toll - free +1 646 857-1877; or corporatelegalcompliance@aig.com
- AIG Compliance Helpline at by contacting Toll-free +1877 244-2210 or via the internet at www.aigcompliancehelpline.com

Other Reporting Channels:

Individuals may also have the right to raise concerns or lodge a report with relevant regulators or other law enforcement agencies.

Non-Retaliation Policy

AIG prohibits retaliation against any employee for making a good faith report of actual or suspected violations of this Code, other AIG policy, or applicable laws or regulations, and violation of this non-retaliation policy may result in corrective action, up to and including termination.

Version	Approval Date	Approval Authority
1.0	7 December 2017	AIG Malaysia Insurance Berhad 's Board of Directors